

OCTOBER 2010 | ISSUE 5 | VOLUME 15

# ground handling

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# Sarajevo adopts mobile pass

■ Sarajevo airport, Bosnia and Herzegovina's main international airport, has launched a new mobile barcoded boarding delivery service for all passengers flying with airlines using the airport's online check-in facilities. The East European station has opted for Mobiqa, a specialist in mobile barcode and content optimisation, to provide passengers with this mobile boarding pass

functionality.

The launch of Sarajevo airport's mobile boarding pass delivery service is in conjunction with the implementation of its mobile check-in service, m.sia.ba, which is provided by HP Enterprise Services. With these new mobile services, passengers are able to use a mobile Web browser to check in, select their seats and receive a boarding pass tailored specifically to

their mobile device type. Once the boarding pass is received, passengers can head straight to security and then the boarding gate, where their mobile barcoded boarding pass will be scanned and validated by 2D airport scanners.

Sarajevo currently serves a wide range of European carriers and passengers flying with any airline departing from Sarajevo airport can

now take advantage of mobile or Web check-in.

The main advantages of mobile boarding pass delivery include reduced queues at airport check-in; added convenience for passengers, since they no longer require a PC or printer to print their boarding passes; and a boarding pass that is more eco-friendly when compared to its paper counterpart.

# Reconciliation solution for Singapore

■ ARINC recently announced that Singapore Airlines has adopted its VeriPax Passenger Reconciliation System (or PRS) for use at Changi airport in order to enhance its passenger handling procedures.

VeriPax PRS provides high-speed processing of passengers in real

time, using information from the 2D barcodes printed on boarding passes. Singapore Airlines becomes the second major Asian carrier to deploy VeriPax, joining Cathay Pacific Airways which helped develop the technology with ARINC and Changi.

VeriPax processes the information

from the 2D barcodes on self-printed boarding passes, allowing rapid validation by the airlines' Departure Control System database, the airport's FIDS system or operational database before passengers proceed to the airside of the terminal.

The VeriPax solution especially

benefits frequent flyers without checked luggage, who can bypass the check-in counters at Changi and proceed directly to any VeriPax PRS station with their home- or self-printed boarding passes. This reduces passenger processing times, shortens queues and enhances the travel experience.

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